

Appendix C

Half-Year Performance Indicator Summary

The following information will be published on the Council's Performance web pages following these meetings as a half year update.

The information below summarises performance for all indicators in the Directorates relevant to the Committee.

At the end of the Appendix descriptions of the relevant National Indicators are included for reference.

Key:

Status	- Indicates whether Q2 target for this year was met or not (NB no margin for slight misses, or anticipation of improvement or deterioration in the 2 nd half of the year has been applied)
Yearend Outturn 2007/08	- Outturn for the full year 2007/08
Half-year Outturn 2007/08	- Outturn from April - September 2007
Half-year Outturn 2008/09	- Outturn from April - September 2008
Half-year Target 2008/09	- Target from April - September 2008
Yearend Target 2008/09	- Target for the full year 2008/09

Community Wellbeing

L343 Number of homelessness acceptances

Status	On Target
Improvement Direction	Smaller is Better
Yearend Outturn 2007/08	156
Half-year Outturn 2007/08	106
Half-year Outturn 2008/09	34
Half-year Target 2008/09	60
Yearend Target 2008/09	120

L343(b) Number of homelessness acceptances / 1,000 households

Status	On Target
Improvement Direction	Smaller is Better
Yearend Outturn 2007/08	4
Half-year Outturn 2007/08	2.72
Half-year Outturn 2008/09	0.87
Half-year Target 2008/09	1.54
Yearend Target 2008/09	3

L355 - The average length of stay in bed & breakfast accommodation of households which include dependent children or a pregnant woman and which are unintentionally homeless and in priority need (BV183a)

Status	On Target
Improvement Direction	Smaller is Better
Yearend Outturn 2007/08	1.7
Half-year Outturn 2007/08	2.1
Half-year Outturn 2008/09	0.8
Half-year Target 2008/09	1.7
Yearend Target 2008/09	1.7

L367 The number of people sleeping rough on a single night within the area of the authority (BV202)

Status	Yearend
Improvement Direction	Smaller is Better
Yearend Outturn 2007/08	2
Half-year Outturn 2007/08	
Half-year Outturn 2008/09	
Half-year Target 2008/09	
Yearend Target 2008/09	1

L368 Homelessness prevention - households who considered themselves as homeless, who approached the local housing authority's housing advice service, and for whom housing advice casework intervention resolved their situation

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	134
Half-year Outturn 2007/08	51
Half-year Outturn 2008/09	91
Half-year Target 2008/09	90
Yearend Target 2008/09	182

L368(b) Homelessness prevention - households who considered themselves as homeless, who approached the local housing authority's housing advice service, and for whom housing advice casework intervention resolved their situation (number of preventions / 1,000 households) (BV213)

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	3.21
Half-year Outturn 2007/08	1.23
Half-year Outturn 2008/09	2.33
Half-year Target 2008/09	2.3
Yearend Target 2008/09	4.6

NI 156 Number of households in temporary accommodation (LAA)

Status	On Target
Improvement Direction	Smaller is Better
Yearend Outturn 2007/08	132
Half-year Outturn 2007/08	179
Half-year Outturn 2008/09	95
Half-year Target 2008/09	127
Yearend Target 2008/09	123

NI 156(b) Number of households in temporary accommodation / 1,000 population

Status	On Target
Improvement Direction	Smaller is Better
Yearend Outturn 2007/08	3.4
Half-year Outturn 2007/08	4.6
Half-year Outturn 2008/09	2.4
Half-year Target 2008/09	3.25
Yearend Target 2008/09	3.1

L182 Improve standards in the Private Rented Sector through the Accredited Lettings Scheme

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	118
Half-year Outturn 2007/08	81
Half-year Outturn 2008/09	56
Half-year Target 2008/09	50
Yearend Target 2008/09	100

L183a Improve housing standards within the most deprived wards to reflect the Decent Homes Standard

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	
Half-year Outturn 2007/08	
Half-year Outturn 2008/09	278
Half-year Target 2008/09	100
Yearend Target 2008/09	200

L183b Attain the Decent Homes Standard for vulnerable people in Central St Leonards

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	47
Half-year Outturn 2007/08	18
Half-year Outturn 2008/09	28
Half-year Target 2008/09	20
Yearend Target 2008/09	40

L338 Number of private sector dwellings (units) brought in line with the current statutory standard

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	219
Half-year Outturn 2007/08	53
Half-year Outturn 2008/09	327
Half-year Target 2008/09	105
Yearend Target 2008/09	210

L349 The number of private sector dwellings that are returned to occupation as a result of local authority action

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	51
Half-year Outturn 2007/08	25
Half-year Outturn 2008/09	23
Half-year Target 2008/09	20
Yearend Target 2008/09	40

NI 187 Tackling fuel poverty - % households surveyed with low energy efficiency

Status	Yearend
Improvement Direction	Smaller is Better
Yearend Outturn 2007/08	
Half-year Outturn 2007/08	
Half-year Outturn 2008/09	
Half-year Target 2008/09	
Yearend Target 2008/09	

NI 187b Tackling fuel poverty - % households surveyed with high energy efficiency

Status	Yearend
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	
Half-year Outturn 2007/08	
Half-year Outturn 2008/09	
Half-year Target 2008/09	
Yearend Target 2008/09	

NI 155 Number of affordable homes delivered (LAA)

Status	Not On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	
Half-year Outturn 2007/08	
Half-year Outturn 2008/09	18
Half-year Target 2008/09	36
Yearend Target 2008/09	73

L233 Number of people attending White Rock Theatre performances

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	76,896
Half-year Outturn 2007/08	28,134
Half-year Outturn 2008/09	24,539
Half-year Target 2008/09	22,000
Yearend Target 2008/09	70,000

L234 % Average capacity per show at White Rock Theatre

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	37
Half-year Outturn 2007/08	46
Half-year Outturn 2008/09	44
Half-year Target 2008/09	41
Yearend Target 2008/09	36

L304 Number of shows at White Rock Theatre

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	197
Half-year Outturn 2007/08	57
Half-year Outturn 2008/09	52
Half-year Target 2008/09	50
Yearend Target 2008/09	180

L356 Total attendances at Council Leisure Centres

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	360,883
Half-year Outturn 2007/08	181,234
Half-year Outturn 2008/09	191,090
Half-year Target 2008/09	184,300
Yearend Target 2008/09	362,000

L357 Overall Customer Satisfaction with Council Leisure Centres

Status	Yearend
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	
Half-year Outturn 2007/08	
Half-year Outturn 2008/09	
Half-year Target 2008/09	80
Yearend Target 2008/09	80

L358 Attendance at Primetime sessions (for people aged 50+) at Council Leisure Centres

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	5,516
Half-year Outturn 2007/08	2,398
Half-year Outturn 2008/09	3,516
Half-year Target 2008/09	3,400
Yearend Target 2008/09	7,000

L359 Number of people enrolled in swimming lessons at Council Leisure Centres

Status	Not On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	1,960
Half-year Outturn 2007/08	
Half-year Outturn 2008/09	652
Half-year Target 2008/09	690
Yearend Target 2008/09	2,000

L360 Number of GP referrals for exercise

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	96
Half-year Outturn 2007/08	10
Half-year Outturn 2008/09	121
Half-year Target 2008/09	120
Yearend Target 2008/09	240

NI 008 Adult participation in sport and active recreation (LAA)

Status	Yearend
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	
Half-year Outturn 2007/08	
Half-year Outturn 2008/09	
Half-year Target 2008/09	
Yearend Target 2008/09	

Environmental Services

* NB asterisked data in the table below is for a different time period than April - Sept. See below table for further information.

L115 Number of planned food premises inspections carried out

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	565
Half-year Outturn 2007/08	222
Half-year Outturn 2008/09	255
Half-year Target 2008/09	194
Yearend Target 2008/09	476

L116 % of people responded to within 5 working days when making a complaint about food purchased from a shop or catering establishment in the Borough

Status	Not On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	95
Half-year Outturn 2007/08	100
Half-year Outturn 2008/09	93
Half-year Target 2008/09	95
Yearend Target 2008/09	95

L117 % of people responded to within 5 working days when making a complaint about the standards of hygiene at a food premises in the Borough

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	97
Half-year Outturn 2007/08	96
Half-year Outturn 2008/09	96
Half-year Target 2008/09	95
Yearend Target 2008/09	95

L118 Number of planned Health & Safety inspections carried out

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	135
Half-year Outturn 2007/08	60
Half-year Outturn 2008/09	179
Half-year Target 2008/09	178
Yearend Target 2008/09	383

L119 % Health and Safety complaints responded to within 5 working days - (% of people responded to within 5 working days when making a complaint about the standards of health and safety in a business premises in the Borough).

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	98
Half-year Outturn 2007/08	100
Half-year Outturn 2008/09	98
Half-year Target 2008/09	95
Yearend Target 2008/09	95

L122 % licensing complaints responded to within 5 working days

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	92
Half-year Outturn 2007/08	100
Half-year Outturn 2008/09	100
Half-year Target 2008/09	95
Yearend Target 2008/09	95

L123 % nuisance/general public health complaints responded to within 4 working days (bonfires, noise, accumulations etc).

Status	Not On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	96
Half-year Outturn 2007/08	95
Half-year Outturn 2008/09	92
Half-year Target 2008/09	95
Yearend Target 2008/09	95

L125 % drainage complaints responded to within 2 working days

Status	Not On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	96
Half-year Outturn 2007/08	97
Half-year Outturn 2008/09	93
Half-year Target 2008/09	95
Yearend Target 2008/09	95

L126 % of requests for pest control services responded to within 4 working days.

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	99
Half-year Outturn 2007/08	97
Half-year Outturn 2008/09	100
Half-year Target 2008/09	95
Yearend Target 2008/09	95

NI 182 Satisfaction of business with local authority regulation services

Status	Baseline year
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	
Half-year Outturn 2007/08	
Half-year Outturn 2008/09	84*
Half-year Target 2008/09	
Yearend Target 2008/09	

NI 184 Food establishments which are broadly compliant with food hygiene law

Status	Baseline year
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	
Half-year Outturn 2007/08	
Half-year Outturn 2008/09	81
Half-year Target 2008/09	
Yearend Target 2008/09	

L020 The average number of failed bin collections per month (per 100,000 collections)

Status	On Target
Improvement Direction	Smaller is Better
Yearend Outturn 2007/08	
Half-year Outturn 2007/08	
Half-year Outturn 2008/09	27
Half-year Target 2008/09	60
Yearend Target 2008/09	60

NI 191 Residual household waste per household

Status	Baseline year
Improvement Direction	Smaller is Better
Yearend Outturn 2007/08	566.3
Half-year Outturn 2007/08	305.5
Half-year Outturn 2008/09	263.7
Half-year Target 2008/09	
Yearend Target 2008/09	

NI 192 Percentage of household waste sent for reuse, recycling and composting (LAA)

Status	Not On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	23.7
Half-year Outturn 2007/08	20.6
Half-year Outturn 2008/09	28.1
Half-year Target 2008/09	30
Yearend Target 2008/09	30

NI 195a Improved street and environmental cleanliness (levels of litter)

Status	On Target
Improvement Direction	Smaller is Better
Yearend Outturn 2007/08	
Half-year Outturn 2007/08	
Half-year Outturn 2008/09	1*
Half-year Target 2008/09	10
Yearend Target 2008/09	10

NI 195b Improved street and environmental cleanliness (levels of detritus)

Status	On Target
Improvement Direction	Smaller is Better
Yearend Outturn 2007/08	
Half-year Outturn 2007/08	
Half-year Outturn 2008/09	2*
Half-year Target 2008/09	10
Yearend Target 2008/09	10

NI 195c Improved street and environmental cleanliness (levels of graffiti) (BV199b)

Status	On Target
Improvement Direction	Smaller is Better
Yearend Outturn 2007/08	3
Half-year Outturn 2007/08	
Half-year Outturn 2008/09	1*
Half-year Target 2008/09	2.5
Yearend Target 2008/09	2.5

NI 195d Improved street and environmental cleanliness (levels of fly-posting) (BV199c)

Status	On Target
Improvement Direction	Smaller is Better
Yearend Outturn 2007/08	0
Half-year Outturn 2007/08	
Half-year Outturn 2008/09	0*
Half-year Target 2008/09	2
Yearend Target 2008/09	2

NI 196 Improved street and environmental cleanliness (fly-tipping - 4 point scale) (BV199d)

Status	Not Available
Improvement Direction	Smaller is Better
Yearend Outturn 2007/08	2
Half-year Outturn 2007/08	2
Half-year Outturn 2008/09	
Half-year Target 2008/09	2
Yearend Target 2008/09	2

L003 Cliff railway usage

Status	Not On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	260,038
Half-year Outturn 2007/08	200,534
Half-year Outturn 2008/09	160,267
Half-year Target 2008/09	200,500
Yearend Target 2008/09	260,000

NI 197 Improved local biodiversity

Status	Yearend
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	
Half-year Outturn 2007/08	
Half-year Outturn 2008/09	
Half-year Target 2008/09	
Yearend Target 2008/09	

L138 % Penalty Charge Notices issued in bus corridor routes

Status	Not On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	8
Half-year Outturn 2007/08	9
Half-year Outturn 2008/09	7
Half-year Target 2008/09	8
Yearend Target 2008/09	8

L139 % on street Penalty Charge Notices issued for yellow line offences

Status	Not On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	39
Half-year Outturn 2007/08	35
Half-year Outturn 2008/09	23
Half-year Target 2008/09	35
Yearend Target 2008/09	35

L142 % Correspondence to Parking Services responded to in full within 10 days

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	98
Half-year Outturn 2007/08	96
Half-year Outturn 2008/09	99
Half-year Target 2008/09	95
Yearend Target 2008/09	95

L148 Number of crimes reported in Council car parks

Status	On Target
Improvement Direction	Smaller is Better
Yearend Outturn 2007/08	23
Half-year Outturn 2007/08	8
Half-year Outturn 2008/09	9
Half-year Target 2008/09	17
Yearend Target 2008/09	35

L352 Percentage of abandoned or untaxed vehicles reported that are responded to within 48 hours

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	
Half-year Outturn 2007/08	
Half-year Outturn 2008/09	97.6
Half-year Target 2008/09	85
Yearend Target 2008/09	85

L127 Highway Safety Inspections on time

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	100
Half-year Outturn 2007/08	100
Half-year Outturn 2008/09	100
Half-year Target 2008/09	100
Yearend Target 2008/09	100

L128 % Highways Planning applications processed in 21 days

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	70.7
Half-year Outturn 2007/08	69
Half-year Outturn 2008/09	94.7
Half-year Target 2008/09	80
Yearend Target 2008/09	80

* The following asterisked data is for different time periods that April - September, as follows:

NI 182 Results from April - March now available due to Central Govt. delays in issuing final guidance.

NI 195 Figures from first round of surveys, 3 rounds of surveys carried out throughout the year.

Regeneration & Planning

L361 Domestic Burglaries per 1,000 households (BV126a)

Status	On Target
Improvement Direction	Smaller is Better
Yearend Outturn 2007/08	9.4
Half-year Outturn 2007/08	5.1
Half-year Outturn 2008/09	4.3
Half-year Target 2008/09	4.4
Yearend Target 2008/09	8.8

L362 Vehicle Crimes per 1,000 population (BV128a)

Status	On Target
Improvement Direction	Smaller is Better
Yearend Outturn 2007/08	13.9
Half-year Outturn 2007/08	8.1
Half-year Outturn 2008/09	5.4
Half-year Target 2008/09	6.6
Yearend Target 2008/09	13.1

NI 016 Serious acquisitive crime rate

Status	On Target
Improvement Direction	Smaller is Better
Yearend Outturn 2007/08	
Half-year Outturn 2007/08	11.2
Half-year Outturn 2008/09	8.1
Half-year Target 2008/09	9.3
Yearend Target 2008/09	18.5

NI 020 Assault with injury crime rate (LAA)

Status	Baseline year
Improvement Direction	Smaller is Better
Yearend Outturn 2007/08	
Half-year Outturn 2007/08	6.2
Half-year Outturn 2008/09	4.0
Half-year Target 2008/09	
Yearend Target 2008/09	

L166 % Site visits made on same day by Building Control

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	99.1
Half-year Outturn 2007/08	98.8
Half-year Outturn 2008/09	99.6
Half-year Target 2008/09	98
Yearend Target 2008/09	98

L160 Number of derelict or run down buildings improved

Status	
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	30
Half-year Outturn 2007/08	9
Half-year Outturn 2008/09	23
Half-year Target 2008/09	
Yearend Target 2008/09	35

L363 - Percentage of appeals allowed against the authority's decision to refuse planning applications (BV204)

Status	On Target
Improvement Direction	Smaller is Better
Yearend Outturn 2007/08	24.24
Half-year Outturn 2007/08	5.88
Half-year Outturn 2008/09	28.57
Half-year Target 2008/09	35
Yearend Target 2008/09	35

NI 157a % Major commercial and industrial applications determined within 13 weeks (BV109a)

Status	Not on Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	77.27
Half-year Outturn 2007/08	72.73
Half-year Outturn 2008/09	44.44
Half-year Target 2008/09	60
Yearend Target 2008/09	60

NI 157b - Minor commercial and industrial applications determined within 8 weeks (BV109b)

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	87.76
Half-year Outturn 2007/08	85.89
Half-year Outturn 2008/09	76.67
Half-year Target 2008/09	65
Yearend Target 2008/09	65

NI 157c - All other applications determined within 8 weeks (BV109c)

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	92.11
Half-year Outturn 2007/08	91.52
Half-year Outturn 2008/09	85.36
Half-year Target 2008/09	85
Yearend Target 2008/09	85

L364 % New homes built on previously developed land (BV106)

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	75
Half-year Outturn 2007/08	77
Half-year Outturn 2008/09	74
Half-year Target 2008/09	60
Yearend Target 2008/09	60

NI 154 Number of new homes built (L159) (LAA)

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	283
Half-year Outturn 2007/08	160
Half-year Outturn 2008/09	118
Half-year Target 2008/09	105
Yearend Target 2008/09	210

NI 159 Supply of ready to develop housing sites (LAA)

Status	Yearend
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	
Half-year Outturn 2007/08	
Half-year Outturn 2008/09	
Half-year Target 2008/09	
Yearend Target 2008/09	100

NI 170 Previously developed land vacant for more than 5 years

Status	Yearend
Improvement Direction	Smaller is Better
Yearend Outturn 2007/08	
Half-year Outturn 2007/08	
Half-year Outturn 2008/09	
Half-year Target 2008/09	
Yearend Target 2008/09	Baseline year

L341 % of all land searches carried out within target time excluding personal searches (target time 7 days)

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	99.91
Half-year Outturn 2007/08	99.92
Half-year Outturn 2008/09	99.2
Half-year Target 2008/09	95
Yearend Target 2008/09	95

L027 Number of customers in Information Centres

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	329,348
Half-year Outturn 2007/08	209,539
Half-year Outturn 2008/09	208,889
Half-year Target 2008/09	190,000
Yearend Target 2008/09	330,000

L239 Number of people visiting Hastings Castle

Status	Not Available
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	53,473
Half-year Outturn 2007/08	44,369
Half-year Outturn 2008/09	
Half-year Target 2008/09	44,900
Yearend Target 2008/09	55,000

L353 Total number of visits to Hastings Museums (including supported museums)

Status	Not on Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	249,272
Half-year Outturn 2007/08	178,511
Half-year Outturn 2008/09	175,841
Half-year Target 2008/09	179,000
Yearend Target 2008/09	250,000

L354 Number of unique visits to Hastings Museum and Art Gallery website

Status	On Target
Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	63,951
Half-year Outturn 2007/08	31,466
Half-year Outturn 2008/09	41,608
Half-year Target 2008/09	34,500
Yearend Target 2008/09	70,000

L028 - Number of complaints resulting in case of Maladministration

Status	On Target
Improvement Direction	Smaller is Better
Yearend Outturn 2007/08	0
Half-year Outturn 2007/08	0
Half-year Outturn 2008/09	0
Half-year Target 2008/09	0
Yearend Target 2008/09	0

L365 - The number of racial incidents reported where the authority has some direct involvement in remedying the situation (BV174)

Status

Improvement Direction	Smaller is Better
Yearend Outturn 2007/08	0
Half-year Outturn 2007/08	0
Half-year Outturn 2008/09	0
Half-year Target 2008/09	
Yearend Target 2008/09	

L366 - The percentage of racial incidents where the authority has some direct involvement in remedying the situation that resulted in further action (BV175)

Status

Improvement Direction	Bigger is Better
Yearend Outturn 2007/08	
Half-year Outturn 2007/08	
Half-year Outturn 2008/09	
Half-year Target 2008/09	
Yearend Target 2008/09	100

Information for the following National Indicators is due to be produced by other agencies, but has not been published on the Data Interchange Hub yet:

NI 015 Serious violent crime rate

NI 151 Overall Employment rate (working-age)

NI 152 Working age people on out of work benefits

NI 153 Working age people claiming benefits in the worst performing neighbourhoods (LAA)

NI 171 New business registration rate (LAA*) (* denotes indicator is included in LAA, but for County delivery, not HBC)

NI 172 Percentage of small businesses showing employment growth

NI 173 Flows on to incapacity benefits from employment (LAA)

NI 032 Repeat incidents of domestic violence (LAA) - introduction of this indicator has been delayed nationally until April 2009

National Indicator Plain English Descriptions

The following 'Plain English' National Indicator descriptions have been produced and circulated by an officer at Brighton and Hove City Council for others to use. The descriptions for Indicators relevant to this Committee are given below as shorthand explanations to aid understanding, and can be adapted as appropriate for HBC.

Community Wellbeing

NI 156 Number of households in temporary accommodation (LAA)

Plain English Description

The number of households living in temporary accommodation provided by the council under the homelessness legislation.

Rationale

To measure progress against the government's target of halving the number of households in temporary accommodation by 2010 (from the baseline number in 2004)

NI 187 Tackling fuel poverty - % households surveyed with low energy efficiency

Plain English Description

The percentage of households on income related benefits for whom an energy assessment of their housing has been carried out, living in homes with:

- i) low energy efficiency (SAP rating of less than 35)
- ii) high energy efficiency (SAP rating of 65 or more)

Energy efficiency is measured using the Standard Assessment Procedure (SAP), which gives a rating between 1 and 100 for each property surveyed. The survey is based on an annual random sample of households inhabited by people claiming out of work benefits.

Rationale

To measure progress in tackling fuel poverty through the improved energy efficiency of households inhabited by people claiming income based benefits

NI 155 Number of affordable homes delivered (LAA)

Plain English Description

The number of affordable homes delivered. This includes social rented housing and intermediate housing, which is housing at prices or rents above those of social-rent but below market prices or rents.

Rationale

To promote an increase in the supply of affordable housing.

NI 008 Adult participation in sport and active recreation (LAA)

Plain English Description

The percentage of the adult population participating in sport or active recreation for at least 30 minutes on 3 days per week. This information will be collected from the Active People Survey.

Rationale

To measure and improve participation in sport and active recreation, to increase the health, community cohesion and personal benefits in the local area.

Environmental Services

NI 182 Satisfaction of business with local authority regulation services

Plain English description

The percentage of business customers of trading standards, environmental health and licensing agreeing that they have been treated fairly and/or the contact has been helpful. Satisfaction will be measured by means of a survey of both compliant and non-compliant businesses.

Rationale

To improve the quality of regulation, and how it is enforced and administered, and contribute towards having a business-friendly environment.

NI 184 Food establishments which are broadly compliant with food hygiene law

Plain English description

The percentage of food establishments in the area which are 'broadly compliant' with food hygiene law (i.e. scoring within acceptable limits on scales developed by the Food Standards Agency)

Rationale

To protect public health by ensuring food is safe and fit to eat. This also acts as a proxy measure of the effectiveness of the authority's food safety interventions on food safety compliance.

NI 191 Residual household waste per household

Plain English description

The number of kilograms of residual household waste collected per household. Residual waste is defined as the total kilograms of household waste less any arisings sent for reuse, recycling, composting or anaerobic digestion.

Rationale

To measure progress in reducing the level of residual household waste.

NI 192 Percentage of household waste sent for reuse, recycling and composting (LAA)

Plain English description

The percentage of household waste arisings which have been sent for reuse, recycling, composting or anaerobic digestion.

Rationale

To maximise the percentage of waste that is reused, recycled or composted.

NI 195a Improved street and environmental cleanliness (levels of litter)

Plain English description

The percentage of relevant land and highways that is assessed as having deposits of litter, detritus, graffiti and fly-posting that fall below an acceptable level. Detritus comprises dust, mud, soil, gravel, stones, leaf and vegetable

residues, and fragments of twigs, glass, plastic or other finely divided materials.

Rationale

To reduce unacceptable levels of litter, detritus, fly-posting and graffiti forms as key part of Government's 'Cleaner Safer Greener Communities' work.

NI 195b Improved street and environmental cleanliness (levels of detritus)

Plain English description

The percentage of relevant land and highways that is assessed as having deposits of litter, detritus, graffiti and fly-posting that fall below an acceptable level. Detritus comprises dust, mud, soil, gravel, stones, leaf and vegetable residues, and fragments of twigs, glass, plastic or other finely divided materials.

Rationale

To reduce unacceptable levels of litter, detritus, fly-posting and graffiti forms as key part of Government's 'Cleaner Safer Greener Communities' work.

NI 195c Improved street and environmental cleanliness (levels of graffiti) (BV199b)

Plain English description

The percentage of relevant land and highways that is assessed as having deposits of litter, detritus, graffiti and fly-posting that fall below an acceptable level. Detritus comprises dust, mud, soil, gravel, stones, leaf and vegetable residues, and fragments of twigs, glass, plastic or other finely divided materials.

Rationale

To reduce unacceptable levels of litter, detritus, fly-posting and graffiti forms as key part of Government's 'Cleaner Safer Greener Communities' work.

NI 195d Improved street and environmental cleanliness (levels of fly-posting) (BV199c)

Plain English description

The percentage of relevant land and highways that is assessed as having deposits of litter, detritus, graffiti and fly-posting that fall below an acceptable level. Detritus comprises dust, mud, soil, gravel, stones, leaf and vegetable residues, and fragments of twigs, glass, plastic or other finely divided materials.

Rationale

To reduce unacceptable levels of litter, detritus, fly-posting and graffiti forms as key part of Government's 'Cleaner Safer Greener Communities' work.

NI 196 Improved street and environmental cleanliness (fly-tipping - 4 point scale) (BV199d)

Plain English description

The year on year change in the number of fly-tipping incidents dealt with; and the year on year change in enforcement actions taken against fly tippers.

Rationale

To reduce the incidence of illegally dumped waste as part of Government's 'Cleaner Safer Greener Communities' work.

NI 197 Improved local biodiversity

Plain English description

The percentage of sites in the local authority area where positive conservation management has taken place up to five years prior to the reporting date (31st March).

Rationale

To measure performance for biodiversity by assessing the implementation of positive conservation for local sites.

Regeneration & Planning

NI 151 Overall Employment rate (working-age)

Plain English Description

The percentage of the working age population (16-59 for females and 16-64 for males) who do at least one hour's paid work per week. Also included are people working unpaid in family businesses and people on government supported employment training schemes.

Rationale

To measure progress on reducing worklessness.

NI 152 Working age people on out of work benefits

Plain English Description

The percentage of the working age population (16-59 for females and 16-64 for males) who are claiming out of work benefits (unemployed people on Jobseekers Allowance, Lone Parents on Income Support, Incapacity Benefits customers, and others on income-related benefits).

Rationale

To measure progress on reducing worklessness.

NI 153 Working age people claiming benefits in the worst performing neighbourhoods (LAA)

Plain English Description

The percentage of the working age population (16-59 for females and 16-64 for males) claiming out of work benefits (unemployed people on Jobseekers Allowance, Lone Parents on Income Support, Incapacity Benefits customers, and others on income-related benefits) and living in neighbourhoods where the benefit claimant rate is 25% or more.

Rationale

To improve the employment rates of disadvantaged groups and places.

NI 171 New business registration rate (LAA*)

Plain English Description

The number of new business registrations for VAT and PAYE per 10,000 resident population aged 16 and above.

Rationale

To measure the business start-up rate for the local area.

NI 172 Percentage of small businesses showing employment growth

Plain English Description

The percentage of VAT/PAYE-registered small businesses (fewer than 50 employees) showing a year-on-year increase in the number of employees.

Rationale

To measure the strength of the small business sector and the employment growth it generates.

NI 173 Flows on to incapacity benefits from employment (LAA)

Plain English Description

The percentage of the working population who move directly from employment, including those in receipt of employers sick pay or Statutory Sick Pay, to incapacity benefits.

Rationale

To monitor the impact of strategies to reduce the numbers moving on to incapacity benefits, and support people to remain in sustained employment.

NI 015 Serious violent crime rate

Plain English Description

Number of most serious violent crimes per 1,000 population

Rationale

To measure the rate of violent crime.

NI 016 Serious acquisitive crime rate

Plain English Description

Number of serious acquisitive crimes per 1,000 population

Rationale

To measure the rate of acquisitive crime.

NI 020 Assault with injury crime rate (LAA)

Plain English Description

Number of 'Assaults with less serious injury' offences per 1000 population.

Rationale

To measure the rate of assault crimes, and act as a proxy measure for alcohol-related violent offences.

NI 032 Repeat incidents of domestic violence (LAA)

Plain English Description

This indicator will be delayed until the support arrangements measured by it are further rolled out across the country.

Rationale

Indicator still under development.

NI 157a % Planning applications in government target - major (BV109a)

Plain English Description

The percentage of planning applications determined in a timely manner. A 'timely manner' is defined as 13 weeks for major applications, and 8 weeks for minor and other applications.

Rationale

To ensure planning applications are determined in a timely manner.

NI 157b % Planning applications in government target - minor (BV109b)

Plain English Description

The percentage of planning applications determined in a timely manner. A 'timely manner' is defined as 13 weeks for major applications, and 8 weeks for minor and other applications.

Rationale

To ensure planning applications are determined in a timely manner.

NI 157c % Planning applications in government targets - other (BV109c)

Plain English Description

The percentage of planning applications determined in a timely manner. A 'timely manner' is defined as 13 weeks for major applications, and 8 weeks for minor and other applications.

Rationale

To ensure planning applications are determined in a timely manner.

NI 154 Number of new homes built (L159) (LAA)

Plain English Description

The net increase in dwelling stock (self-contained units) over the year, taking into account new builds, changes in use, demolitions and conversions.

Rationale

To encourage a greater supply of new homes and address the long-term housing affordability issue.

NI 159 Supply of ready to develop housing sites (LAA)

Plain English Description

The number of new housing units that are deliverable over a 5 year period, as a percentage of the planned housing provision of net additional dwellings for that period.

Rationale

The indicator assesses the degree to which authorities are maintaining a 5 year supply of deliverable sites for additional housing as required by PPS3 (Planning Policy Statement 3)

NI 170 Previously developed land vacant for more than 5 years

Plain English Description

The proportion of the area of developed land in the local authority that has been vacant or derelict for more than 5 years.

Rationale

To measure success in facilitating the re-use of brownfield land as a contribution to regeneration and economic growth.